

INDEPENDENT CUSTODY VISITING PANEL MEETING - 26 JULY 2010

**INDEPENDENT CUSTODY VISITS TO POLICE STATIONS
 REPORT BY THE SCHEME ADMINISTRATOR**

PURPOSE OF REPORT

To update the Panel on the results of the Independent Custody Visits made to Police Stations in Dorset during the period 1 April 2010 to 30 June 2010

BREAKDOWN OF ALL VISITS	MALES		FEMALES		TOTAL
	ADULTS	JUVENILES	ADULTS	JUVENILES	
<i>Total Number of Detained Persons Held During Visits</i>	167	5	28	2	202
<i>Total Number of Detained Persons Offered a Visit</i>	116	5	19	2	142
<i>Total Number of Detained Persons Visited</i>	108	5	18	2	133

	NO OF DETAINEES	%
<i>Detained Persons Offered a Visit</i>	142	70%
<i>Of which Detained Persons Visited</i>	133	94%

VISITS REFUSED OR NOT MADE	NO OF DETAINEES	%
<i>Refused a visit</i>	8	12%
<i>Detainee praying</i>	1	1%
<i>Denied for visitor safety</i>	6	9%
<i>Detainee refusing to leave cell</i>	1	1%
<i>No reason given</i>	2	3%
<i>Detainee asleep</i>	18	26%
<i>Detainee at interview</i>	22	32%
<i>Detainee released</i>	1	1%
<i>Detainee at hospital</i>	1	1%
<i>Detainee being processed</i>	5	7%
<i>Detainee washing</i>	1	1%
<i>Detainee being restrained</i>	1	1%
<i>Detainee waiting to see nurse</i>	1	1%

ETHNICITY		NO OF DETAINEES		
		Held	Offered	Visited
Self - Classification	White British	147	109	103
	White Non British	2	1	1
	Mixed	3	3	3
	Asian & Asian British	6	2	2
	Black & Black British	8	4	3
	Chinese & Other	4	0	0
Officer Perception	White European	26	20	18
	Dark European	1	1	1
	African Caribbean	3	2	2
	Asian	0	0	0
	Oriental	0	0	0
	Arab	0	0	0
	Other	0	0	0
	Not Stated	2	0	0
TOTALS		202	142	133

DAYS OF THE WEEK	NO OF VISITS	%
Monday	10	24%
Tuesday	7	17%
Wednesday	7	17%
Thursday	8	20%
Friday	3	7%
Saturday	3	7%
Sunday	3	7%
TOTAL	41	

TIMES OF VISITS	Bournemouth	Poole	Weymouth	TOTAL	%
From 1am to 7am	0	0	0	0	0%
From 7am to 10am	1	2	2	5	15%
From 10am to 1pm	0	0	5	5	15%
From 1pm to 4pm	1	4	1	6	18%
From 4pm to 7pm	1	1	1	3	9%
From 7pm to 10pm	8	2	3	13	38%
From 10pm to 1am	1	1	0	2	6%

OTHER STATIONS TIMES OF VISITS	NO OF VISITS	%
<i>From 8am to 10am</i>	1	14%
<i>From 10am to 1pm</i>	5	71%
<i>From 1pm to 4pm</i>	1	14%
<i>From 4pm to 6pm</i>	0	0%

WAITING TIMES	NO OF VISITS	%
<i>Entry within 5 minutes</i>	38	93%
<i>Entry within 5 - 10 minutes</i>	2	5%
<i>Entry within 10 - 15 minutes</i>	0	0%
<i>Entry after 15 minutes</i>	1	2%

LENGTH OF VISIT	NO OF VISITS	%
<i>Under 1/2 hour</i>	15	37%
<i>1/2 to 1 hour</i>	17	41%
<i>1 to 1 1/2 hour</i>	7	17%
<i>1 1/2 to 2 hours</i>	1	2%
<i>2 to 2 1/2 hours</i>	1	2%
<i>2 1/2 to 3 hours</i>	0	0%
<i>Over 3 hours</i>	0	0%

ISSUES RAISED	NO OF VISITS	%
<i>Yes</i>	19	46%
<i>No</i>	22	54%

CATEGORY OF DETAINEE	NO OF DETAINEES	%
<i>PACE</i>	192	95.0%
<i>Home Office Prisoners</i>	1	0.5%
<i>Not recorded</i>	3	1.5%
<i>Non-PACE</i>	6	3.0%

The following visits had issues raised by visitors for discussion

Bournemouth

Date	Report No	Visit Commenced	Custody Visitors		
1 April 2010	00692	1934 hrs	Eric Holloway & Christine Bishop		
	Total	Breakdown of Total Numbers			
		Male	Male Juvenile	Female	Female Juvenile
Detainees Held	5	5	0	0	0
Available for Visit	4	4	0	0	0
Offered a Visit	4	4	0	0	0
Visited	4	4	0	0	0
Matters Raised to the Custody Officer			Action Taken by the Custody Officer		
7859	Detainee complained of having heartburn but nurse had no medication to give him.				
7773	Detainee requested a wash – has been in cell for 18 hours. Also requested drink of water and more reading material. Notes show wash offered and declined earlier.				
7853	Detainee concerned that all wounds are not covered and that all staff do not wear gloves when attending him. Concerned he may contaminate someone.				
Custody Manager's Update					
15/4 – Awaiting review and response from Nicki Philp.					
19/4 – These are not considered to be 'outstanding' issues					

Date	Report No	Visit Commenced	Custody Visitors		
10 May 2010	00697	2131 hrs	John Baylem & Anita Cray		
	Total	Breakdown of Total Numbers			
		Male	Male Juvenile	Female	Female Juvenile
Detainees Held	6	6	0	0	0
Available for Visit	6	6	0	0	0
Offered a Visit	6	6	0	0	0
Visited	5	5	0	0	0
Matters Raised to the Custody Officer			Action Taken by the Custody Officer		
10569	Detainee requested hot food as has been in custody since 9.5.10.		Hot food offered after ICV visit but detainee declined until the following day. On speaking to nurse, detainee was drunk and abusive, nurse was concerned about her safety. Section 56 passed.		
11087	Detainee requested nurse, complained he asked 3 times with no result.				
11088	Detainee enquired about progress of cousin being informed. Log shows request made but no progress *Passed?				
11048	Detainee complaining of bad headache, requesting light off, also requested coffee, cell felt abnormally warm, temperature tested 26 degrees. Nurse concerned about high blood pressure and detainee taken to hospital.				
Custody Manager's Update					
1. Re 11088 – Log shows S56 passed prior to ICV visit.					
2. Re 11048 - 28/5 – Inspector has been monitoring this cell temperature for a week in warm and cooler weather. Is satisfied there is no issue. He comments that it is difficult to maintain constant temperature, but that it has not since been anywhere close to 26 degrees.					

Date	Report No	Visit Commenced	Custody Visitors		
16 June 2010	00803	2229 hrs	John Baylem & Kate Wright		
	Total	Breakdown of Total Numbers			
		Male	Male Juvenile	Female	Female Juvenile
Detainees Held	10	9	0	1	0
Available for Visit	5	4	0	1	0
Offered a Visit	5	4	0	1	0
Visited	5	4	0	1	0
Matters Raised to the Custody Officer			Action Taken by the Custody Officer		
14162	No record that detainee has been offered shower. Detainee has been in detention for 36 hours.		Detainee offered wash and concerns raised via SM to G squad.		
14195	No record that detainee has been offered shower. Detainee has been in detention for 36 hours.				
Custody Manager's Update					
30/6 – Response provided by Inspector Du Lieu. Circulation sent to staff to ensure washes are offered and recorded at breakfast time. The detainee was not visited by ICVs, so they were unable to establish if wash had previously been offered (no log entry). The detainee was offered a wash at 0003 hrs, after the end of ICV visit, but declined.					

Poole

Date	Report No	Visit Commenced	Custody Visitors		
28 April 2010	00738	2303 hrs	Russell Kerr & John Baylem		
	Total	Breakdown of Total Numbers			
		Male	Male Juvenile	Female	Female Juvenile
Detainees Held	13	13	0	0	0
Available for Visit	5	5	0	0	0
Offered a Visit	5	5	0	0	0
Visited	4	4	0	0	0
Matters Raised to the Custody Officer			Action Taken by the Custody Officer		
9926	Log shows appropriate adult needed. No appropriate adult shown present at interview. Should log show presence of appropriate adult?		Log entry on 28 April at 1458 hrs clarifies custody staff spoke to Community Mental Health Team and detainee's Care Coordinator to ascertain no appropriate adult required.		
General Issues Raised			Police Response at the Time of Visit		
We had to remind the escorting officer not to answer detainee's questions during our conversations with detainees. Reminder accepted.					
Custody Manager's Update					
20/5 – Log further examined and explanation obtained from custody officer. The sergeant was happy, after full consultation with the Community Mental Health Team nurse, that there was no necessity for an appropriate adult. The sergeant accepts that the log should have contained a fuller explanation.					
The escorting officer has acknowledged the advice given.					

Weymouth

Date	Report No	Visit Commenced	Custody Visitors			
17 May 2010	00793	0757 hrs	Richard Shore & Chris Slee			
	Total	Breakdown of Total Numbers				
		Male	Male Juvenile	Female	Female Juvenile	
Detainees Held	8	7	0	1	0	
Available for Visit	8	7	0	1	0	
Offered a Visit	8	7	0	1	0	
Visited	8	7	0	1	0	
Matters Raised to the Custody Officer			Action Taken by the Custody Officer			
11638	Detainee said she was cold, even with blanket.		Temperature checked 21 degrees. Extra blanket offered.			
11649	Detainee said he was cold.		Temperature checked 20.6 degrees. Extra blanket offered.			
11530	Not offered wash and exercise, been here 2 days. Although mentioned in review not logged at any other time.		Comments noted.			
11635	Concerned about disabled sister who has to leave caravan by 10am and also his credit/debit cards are on top of the wardrobe and she does not know they are there.		Comments noted.			
11588	Detainee stated no wash or exercise offered 16/5/10 although mentioned in review not logged at any other time.		Comments noted.			
Custody Manager's Update						
24/5 – All three records examined. Satisfied that the detainees were adequately cared for. Logs and full detail will be available to Panel for the 3 highlighted records, if required.						
There is a periodic reminder due with regard to completion of the review events. This will occur when the final e-cus development is in place for custody officer reviews.						

The following visits had issues to be noted

Bournemouth

Date	Report No	Visit Commenced	Custody Visitors		
2 May 2010	00696	0932 hrs	Mark Payne & Keith Gooding		
	Total	Breakdown of Total Numbers			
		Male	Male Juvenile	Female	Female Juvenile
Detainees Held	14	11	0	3	0
Available for Visit	9	6	0	3	0
Offered a Visit	9	6	0	3	0
Visited	8	5	0	3	0
Matters Raised to the Custody Officer			Action Taken by the Custody Officer		
10286	1. Wanted 3 people advised of his location. 2. Wanted a drink 3. Wanted to see nurse		Detention officer took note immediately and offered drink.		
10305	1. Her daughter should be informed of her presence. 2. Is an asthma sufferer (blue inhaler type).		Detention officer to telephone a friend with detainee's location. Offered water and visit to nurse.		
General Issues Raised			Police Response at the Time of Visit		
Escorting officer very helpful (DO 8448).					

Date	Report No	Visit Commenced	Custody Visitors		
19 May 2010	00698	2128 hrs	Tony Holland & Ian Smith		
	Total	Breakdown of Total Numbers			
		Male	Male Juvenile	Female	Female Juvenile
Detainees Held	10	8	0	1	1
Available for Visit	7	5	0	1	1
Offered a Visit	7	5	0	1	1
Visited	6	4	0	1	1
Matters Raised to the Custody Officer			Action Taken by the Custody Officer		
11847	Detainee stated police were 'brutal' during arrest.				

Date	Report No	Visit Commenced	Custody Visitors			
1 June 2010	00801	1911 hrs	Harry Masters & Vivienne Grier			
	Total	Breakdown of Total Numbers				
		Male	Male Juvenile	Female	Female Juvenile	
Detainees Held	8	6	0	2	0	
Available for Visit	4	4	0	0	0	
Offered a Visit	4	4	0	0	0	
Visited	4	4	0	0	0	
Matters Raised to the Custody Officer			Action Taken by the Custody Officer			
12920	P40B states detainee has requested a visit to doctor or nurse. Nothing in log to say more about a visit being planned? NB. 'HCP required' is noted in another log.		Previous log P40Bs referred to detainee refuses to answer P40B questions. Health Care Professional (HCP) requested by officer not detainee.			
12947	Log states that previous P40Bs refer to Epilepsy (and other) but current P40B has no mention of Epilepsy/depression.		Previous P40Bs from another custody log printed off for reference. Detainee not cooperating with risk assessment at this time.			

Poole

Date	Report No	Visit Commenced	Custody Visitors			
3 May 2010	00741	0759 hrs	Christine Bishop & David Sandever			
	Total	Breakdown of Total Numbers				
		Male	Male Juvenile	Female	Female Juvenile	
Detainees Held	13	12	0	1	0	
Available for Visit	8	7	0	1	0	
Offered a Visit	8	7	0	1	0	
Visited	8	7	0	1	0	
Matters Raised to the Custody Officer			Action Taken by the Custody Officer			
388	Detainee concerned that he will need medication at 1000 hrs.		Detainee has not asked for HCP – this will be dealt with.			
General Issues Raised			Police Response at the Time of Visit			
All clean and tidy. Detainees all well cared for, staff helpful.						

Date	Report No	Visit Commenced	Custody Visitors			
18 May 2010	00741	1354 hrs	Harry Masters & John Drayson			
	Total	Breakdown of Total Numbers				
		Male	Male Juvenile	Female	Female Juvenile	
Detainees Held	3	3	0	0	0	
Available for Visit	2	2	0	0	0	
Offered a Visit	2	2	0	0	0	
Visited	2	2	0	0	0	
Matters Raised to the Custody Officer			Action Taken by the Custody Officer			
117744	Visit carried out but detainee had very little English. Cue card used all seemed to be well.					

Date	Report No	Visit Commenced	Custody Visitors		
17 June 2010	00744	1308 hrs	Phil Crabtree & Geraldine Gregg-Smith		
	Total	Breakdown of Total Numbers			
		Male	Male Juvenile	Female	Female Juvenile
Detainees Held	6	5	0	1	0
Available for Visit	4	4	0	0	0
Offered a Visit	4	4	0	0	0
Visited	4	4	0	0	0
Matters Raised to the Custody Officer			Action Taken by the Custody Officer		
14332	Detainee said he wished to complain about the manner of his arrest. We told him to inform the detention officer.				
Custody Manager's Update					
This was an unasterisked comment, but Inspector has been asked to follow up and advise accordingly.					

Weymouth

Date	Report No	Visit Commenced	Custody Visitors		
18 April 2010	00789	1107 hrs	Kathie Emery & Geraldine Gregg-Smith		
	Total	Breakdown of Total Numbers			
		Male	Male Juvenile	Female	Female Juvenile
Detainees Held	10	8	0	2	0
Available for Visit	9	7	0	2	0
Offered a Visit	9	7	0	2	0
Visited	8	6	0	2	0
Matters Raised to the Custody Officer			Action Taken by the Custody Officer		
9079	Detainee constantly shaking although wrapped in blanket and obviously upset. Detainee said she has a little girl who is at home with her partner.		Has been seen at length by nurse and offered appropriate medication – is refusing to move to low bench cell. Custody sergeant is aware of child and satisfied with care arrangements.		
9117	Detainee obviously upset and slightly aggressive. Says he needs his medication but refuses to see nurse.		Detention officer has previously taken him a hot chocolate and tried to calm him down. Parents are en route and bringing his medication (believed to be Ritalin) with them. Nurse aware.		
General Issues Raised			Police Response at the Time of Visit		
			Concerns discussed as noted.		

Date	Report No	Visit Commenced	Custody Visitors		
10 May 2010	00792	1043 hrs	Vivienne Grier & Geraldine Gregg-Smith		
	Total	Breakdown of Total Numbers			
		Male	Male Juvenile	Female	Female Juvenile
Detainees Held	5	4	0	1	0
Available for Visit	3	2	0	1	0
Offered a Visit	3	2	0	1	0
Visited	3	1	0	1	0
Matters Raised to the Custody Officer			Action Taken by the Custody Officer		
11013	Stated she is worried about 3 year old son, left at campsite with an 'older' brother. Checked this with custody sergeant. NB. Risk assessment gives detail of her 3 year old child and advise that she can telephone re welfare.		No issue was raised when she was brought in, but have checked circumstances, elder brother is 19 years. Sergeant has spoken to him, 3 year old is fine, been fed, etc. Detainee has been informed of the situation.		
General Issues Raised			Police Response at the Time of Visit		
Staff very helpful and station well kept.					

Date	Report No	Visit Commenced	Custody Visitors		
7 June 2010	00795	1642 hrs	Keith Gooding & Christine Bishop		
	Total	Breakdown of Total Numbers			
		Male	Male Juvenile	Female	Female Juvenile
Detainees Held	5	3	0	2	0
Available for Visit	3	2	0	1	0
Offered a Visit	3	2	0	1	0
Visited	3	2	0	1	0
Matters Raised to the Custody Officer			Action Taken by the Custody Officer		
13478	Not yet received Rights as being disruptive on admission. Wants prozac – been without this medication for 3 days. Wants son informed she's in custody.		To speak with the detainee as soon as possible.		
General Issues Raised			Police Response at the Time of Visit		
Admitted promptly but delayed start of visit due to detainee being restrained. Staff have been extremely helpful during a very busy and stressful time.			No comments.		

Date	Report No	Visit Commenced	Custody Visitors		
12 June 2010	00796	1040 hrs	John Drayson & Sharon Merritt		
	Total	Breakdown of Total Numbers			
		Male	Male Juvenile	Female	Female Juvenile
Detainees Held	7	5	0	2	0
Available for Visit	5	3	0	2	0
Offered a Visit	5	3	0	2	0
Visited	5	3	0	2	0
Matters Raised to the Custody Officer			Action Taken by the Custody Officer		
13899	Mother could not be contacted, detainee agitated – asked if father could be contacted.		Detention officer to look into this.		
13871	Inspected through hatch		Very violent.		
General Issues Raised			Police Response at the Time of Visit		
Very helpful and caring.			None.		

Date	Report No	Visit Commenced	Custody Visitors		
23 June 2010	00797	1008 hrs	Cara Freestone & David Sandever		
	Total	Breakdown of Total Numbers			
		Male	Male Juvenile	Female	Female Juvenile
Detainees Held	5	2	1	2	0
Available for Visit	3	2	1	0	0
Offered a Visit	3	2	1	0	0
Visited	3	2	1	0	0
Matters Raised to the Custody Officer			Action Taken by the Custody Officer		
14945	Detainee stated that unless he finds out soon what is happening he will self harm by knocking himself out. (ICVs reported to escorting officer).		Aware of detainee's comments and referral to Community Mental Health Team made.		
General Issues Raised			Police Response at the Time of Visit		
Very helpful staff; all documentation well written and clear.			Thank you.		

Blandford

Date	Report No	Visit Commenced	Custody Visitors		
14 June 2010	00161	1002 hrs	Richard Shore & Christine Bishop		
	Total	Breakdown of Total Numbers			
		Male	Male Juvenile	Female	Female Juvenile
Detainees Held	0				
Available for Visit	0				
Offered a Visit	0				
Visited	0				
General Issues Raised			Police Response at the Time of Visit		
Cigarette ends in exercise yard. Medical room sink dirty. Rest clean and satisfactory.					

Shaftesbury

Date	Report No	Visit Commenced	Custody Visitors			
20 May 2010	00358	1120 hrs	Phil Crabtree & John Drayson			
	Total	Breakdown of Total Numbers				
		Male	Male Juvenile	Female	Female Juvenile	
Detainees Held	0					
Available for Visit	0					
Offered a Visit	0					
Visited	0					
General Issues Raised			Police Response at the Time of Visit			
Flush in juvenile washroom not working Some food out of date. Otherwise clean and tidy.						
Custody Manager's Update						
26/5 Flush already in hand with building services and has since been confirmed that it has been fixed. Out of date meals disposed of.						

Sherborne

Date	Report No	Visit Commenced	Custody Visitors			
14 June 2010	00508	1202 hrs	Keith Gooding & Russell Kerr			
	Total	Breakdown of Total Numbers				
		Male	Male Juvenile	Female	Female Juvenile	
Detainees Held	0					
Available for Visit	0					
Offered a Visit	0					
Visited	0					
General Issues Raised			Police Response at the Time of Visit			
Cell one – Toilet flush not working (very stiff – cistern seems to fill but bowl not flush).						
Custody Manager's Update						
30/6 – Both cell flushes have been checked. Both are 'not easy' to flush but both do function. The only feasible solution would be replacement systems (electronic) and that is cost prohibitive in this climate. The cells are right next to the custody desk so the issue will be managed by the custody officer. No further action will be taken.						

Wareham

Date	Report No	Visit Commenced	Custody Visitors			
29 April 2010	00457	1557 hrs	John Baylem & David Sandever			
	Total	Breakdown of Total Numbers				
		Male	Male Juvenile	Female	Female Juvenile	
Detainees Held	0					
Available for Visit	0					
Offered a Visit	0					
Visited	0					
General Issues Raised			Police Response at the Time of Visit			
All ambient meals out of date. Suite spotless as usual.			Have informed sergeant as per meals which will be disposed of.			
Custody Manager's Update						
Wareham sergeant advised re stock control.						

The following visits had no issues to report

Location	Date	Report no	Custody visitors
Weymouth	1 April 2010	00787	Mark Payne & Sharon Merritt
Poole	7 April 2010	00736	Gordon Brown & Vivienne Grier
Weymouth	8 April 2010	00788	Christine Bueno & John Drayson
Poole	9 April 2010	00737	Anita Cray & Phil Crabtree
Christchurch	10 April 2010	00063	Chris Slee & Vivienne Grier
Bournemouth	14 April 2010	00693	Sara Porter & Tony Holland
Bournemouth	18 April 2010	00694	Kate Wright & Richard Shore
Bournemouth	26 April 2010	00695	Cara Freestone & David Sandever
Weymouth	30 April 2010	00790	Harry Masters & Chris Slee
Weymouth	7 May 2010	00791	Tony Holland & Phil Crabtree
Poole	10 May 2010	00740	Cara Freestone & Chris Slee
Bridport	20 May 2010	00110	Kathie Emery & Harry Masters
Poole	24 May 2010	00742	Christine Bueno & Kate Wright
Weymouth	25 May 2010	00794	Sara Porter & Russell Kerr
Bournemouth	25 May 2010	00699	Gordon Brown & David Sandever
Verwood	29 May 2010	00558	Tony Holland & Anita Cray
Bournemouth	8 June 2010	00802	Russell Kerr & Christine Bueno
Poole	8 June 2010	00743	Mark Payne & Chris Slee
Bournemouth	24 June 2010	00804	David Sandever & Richard Shore
Weymouth	29 June 2010	00799	Sara Porter & Anita Cray
Poole	30 June 2010	00745	Tony Holland & Ian Smith

Failed Visit

Location	Week Commencing	Custody Visitors
Poole	1 June 2010	Kathie Emery & Eric Holloway